



Service Bulletin

September 29, 2008

Notification:

This procedure should only be used during the pre-installation stage, if TabBOXX is going to be relocated or if replacing a defective hard drive in the field. This procedure will clear all game and audit data and will make ready for field placement.

Priority: **LOW**

TabBOXX Affected: **All**

Tools: **USB Flash Drive – Admin level (red screen)**

Procedure:

1. With TabBOXX powered on and the application running, open the main door and insert the USB admin level key (Red Audit Screen)
2. Enter pin number and login
3. Touch "Reset Masters" button
4. Touch "yes" to reset master meters
5. Touch "exit"
6. Touch "reboot" to reboot TabBOXX
7. All meter data has been cleared, call 1-800-280-8205 if there are any errors.

If you have any questions or need assistance, contact Technical Support at **1-800-270-8205**.